



June 7, 2024

To Our Loyal Customers,

This letter is to inform you that Mountain Glacier Evansville has been acquired by Primo Water North America. Primo Water owns Crystal Springs® which will be your new bottled water service provider.

Serving you over the past 19 years has been our privilege and honor. However, with the changing needs and demands of the industry, as well as our expanding growth, we feel the acquisition by Primo Water is beneficial for both ourselves as well as our customers.

Customer satisfaction, service and quality have always been our priority. We feel that same commitment is of equal importance to Primo Water. They are avid in preserving the close relationship we have formed with our customers.

As part of the transition, you will be assigned a new account from Primo Water. However, any outstanding balances for all deliveries and invoices dated on or before Thursday, June 6, 2024 need to be paid to Mountain Glacier. Invoices for water deliveries, services and equipment rent after Thursday, June 6, 2024 should be paid to Crystal Springs.

Should you have any questions regarding outstanding balances for Mountain Glacier Evansville, please don't hesitate to call us at 812-423-1955. Checks for Mountain Glacier should be mailed to P.O. Box 3652, Evansville, IN 47735.

We are confident of a smooth transition with no interruption of excellent service.

Thank you for your business and your loyalty through the years. We look forward to your continued patronage with Primo Water for many years to come.

Sincerely,

A handwritten signature in blue ink that reads "Jay Peterson".

Jay Peterson
Mountain Glacier